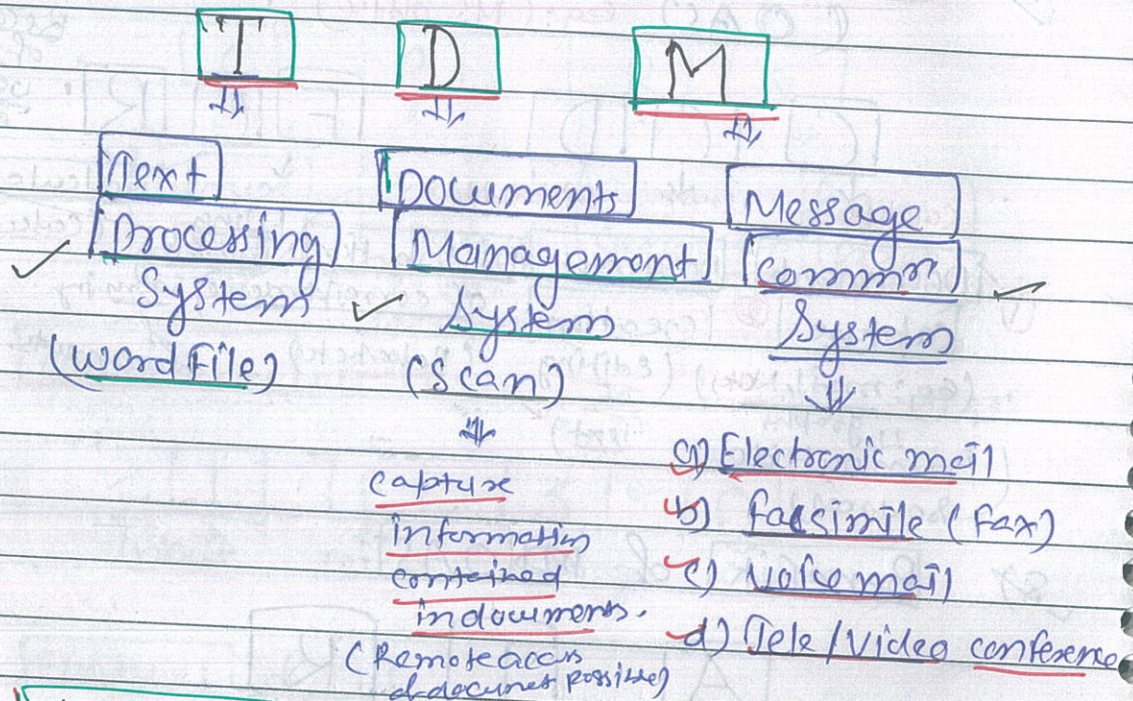


9) category of OAS:



10) characteristic of effective MIS

